KEEPING OUR WONDERFUL SUPPORTERS UP TO DATE

THE HUB AT HENLEY SUPPORTERS' NEWS AUGUST 2024

In this edition you will read about all of our activities and how your wonderful financial and volunteering support is making a real difference to our community





NEW STAFF

We welcome Megan and Tyrone to our team. We are recruiting one more youth leader and then we can secure and expand the youth provision.

GO TO OUR SITE WWW.THEHUBATHENLEY.COM

Current Trustees:

•	Rob Houston (Chairman)
•	Tim Sturges (Vice Chairman)
•	John Garner (Treasurer)
•	Penny Stott (Secretary)
•	Gail Shuttleworth
•	Margaret Tomlinson
•	Mike Bleby
•	Peter Ford
•	Sophie Kirkwood Horne
•	Andrew Clarke
•	Chris Duffin
•	Peter Crathorne
•	Derek Hill

Staff Members:

- Jonathan Dovey (Administrator)
- Lauren Morgan (Youth and Community Manager)
- Kim Worthington (Qualified Youth Leader)
- Tyrone May and Megan Cope (Youth and Community workers)
 - Martin Maclean (Caretaker/Cleaner)

Additionally, we have 25 volunteers who support and manage groups, work on building maintenance and improvements, volunteer as marketing managers, fund-raising managers, run the free online support, man the 24-hour helpline, and provide transport. Currently, we have 8 volunteer positions available. We are seeking individuals with a range of skills, from administrative duties to working in the youth club, IT support, picking up and taking seniors to the activities and marketing.

We are saying good bye and good luck to Matthew Pahl who has worked as a trainee youth leader for a couple of years as he sets off for University in September.

He has brought some very different ideas to our youth set up. He has shared hs artistic talent and enthusiasm for the unexpected.

We are actively seeking a specialist fundraiser to join as a trustee due to an upcoming vacancy. For further details, please contact Peter at 07974573582.

YOUTH REPORT

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THE HUB DELIVERS 6 YOUTH SESSIONS EACH WEEK ATTENDED BY AROUND 150 YOUNGSTERS (THE NUMBERS VARY)



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THIS IS OUR MOST EXPENSIVE OPERATION. It costs \mathbf{f}_{120} for each youth club session and \mathbf{f}_{60} for each afer school coffee bar.

After School Coffee bar normally meets Monday , Tuesday ,Wednesday and Thursday after school. From January to May there were 1267 visits and youth leaders reported 123 significant contacts. This is where a youth leader would have had a conversation with a youngster that they thought was important for that person.

Youth Club has met in the evening on Monday and Wednesday. From January to May there were 354 attendances averaging 8.85. The evaluation reports recorded an 8.5 average satisfaction rate on a scale of 1 (low) to 10. The young people are presented with a wide range of fun filled challenges. These include cooking, musical, and sporting. Youth leaders reported discussions and activities centred on mental health, bullying, the school prom, exams, marriage, sexual health and going to college. These sessions are managed by paid youth leaders and volunteers. The annual cost of running the coffee bar is £12,870, the youth clubs cost £8697. We are always on the look out for new volunteers to assist these activities.



MEETS MONDAYS AND WEDNESDAYS



Designed to meet the needs of young families. Parents and grandparents bring their under threes to enjoy a relaxed and sociable session. There is a wide range of toys and games for the toddlers and babies to enjoy including an indoor bouncy castle. This is an opportunity for the parents to socialise, share challenges, offer experiences, seek more professional assistance and relax. It is run by a combination of volunteers and paid employees. It operates term time with a modified timetable during the school holidays when slightly older children are also invited.

It costs £8688 a year to provide this very much appreciated service.



Every Thursday morning, thirty elderly individuals gather informally. The gentlemen often play pool, while the ladies engage in craft activities and lively discussions. Brenda considers this her only social outing each week and appreciates the volunteer drivers who help her get there. The club members look forward to trips to Weston and various events, as they collectively decide on activities. Run by volunteers, the club operates on a budget of approximately £3500 annually, with additional expenses for special occasions. In September, the Tuesday club will resume, offering a quieter session focused on pool games and an IT support group for those interested.

24 HOUR TELEPHONE HELPLINE

The 24-hour helpline is overseen by a committed volunteer who typically manages around three phone calls per week. The calls cover a wide range of topics, from casual chats to more in-depth discussions that may require guidance. If needed, individuals can schedule meetings at the Hub for additional assistance or support. Home visits are also arranged when necessary, and for more complex inquiries, referrals to specialized professionals are provided.



Financial Crisis Support

To ensure fairness for all participants we have decided not to impose specific fees for our events. Instead, we invite those who are able to contribute towards the costs associated with each activity.

For instance, the Thursday club typically donates £4 per session as a voluntary contribution. This year, fees for the youth club have been waived, although some parents of members have generously made donations.

Peter has acquired a supply of complimentary SIM cards for mobile phone accounts, which we can offer to individuals facing challenges in maintaining communication due to the expenses related to landlines or mobile phones, subject to certain conditions.

Furthermore, individuals in need have been provided with access to small emergency loans. For more information, please contact Peter Crathorne at 07974573582.

The SENZONE group operates independently and self-funded, with support from the Hub. The Hub provides this assistance free of charge and appoints an on-site staff member to assist in organizing each event. Participants include families with members facing significant neurological, physical, and learning challenges. We are in search of a volunteer who can dedicate one weekend a month to support the group either on a Saturday or Sunday morning, depending on the event.

Your Ink Cartridges Could Help Us Raise Funds!

Recycle now at recycle4charity.co.uk



Online Centres Network



HENLEY'S BIG DAY OUT WEDNESDAY 31st JULY 2024

160 local residents including members of Hub-a-Bubbas, youth club and Thursday Club climbed aboard the three coaches so generously provided by Johnsons Coaches. In adition 12 residents from Dell Court and families who were unlikely to enjoy a holiday this year travelled uneventfully to Weston Super Mare.

The sun shone and the tide was in as families paddled and swam in the sea, played games and created wonderful castles in the sand.

Some enjoyed a more liesurely lunch at the end of the pier. Masses of ice cream and candy floss were consumed. Much money was wasted on the arcade machines.

The day was memorable for the laughter, dodgy singing and the meeting together of locals who lived in Henley but had never met.

Thanks to EH Smith, MPA and Johnsons for the massive sponsorship, the Hub was able to offer this great day for £10.00 per family (7.00 per head).









FUNDRAISING



PRIVATE DONATIONS: TARGET £14000: RAISED SO FAR £3500 BUSINESS SPONSORSHIP: TARGET £11000: RAISED SO FAR £3200 TRUSTS AND GRANT APPLICATIONS TARGET £40,000 RAISED SO FAR £13,500 TOTAL RAISED SINCE APRIL 1ST £20,200. QUARTER OF THE YEAR HAS ACHIEVED 25% OF THE ANNUAL TARGET.

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CONGRATULATIONS to everyone involved in delivering such a comprehensive programme of support to our local community. So far this year so much has been achieved against a background of the challenges presented by staff vacancies, a reduction in the number of active volunteers and the ever increasing costs. The trustees led by our Chairman Rob Houlston have embarked on a root and branch re evaluation of every aspect of the Hub's work. In order to survive the centre will need to modernise its management, improve its fund raising, recruit and train more staff, generate more volunteers, add experience and skills to the Trustee board, raise more money and above all expand our supporter base.

This fabulous group of supporters have ensured that the community has benefitted from the services the Hub provides for over 12 years financed enitrely by our own efforts.

> The future can only be secured by obtaining greater support from the parish and district councils, the Warwickshire Youth Service and a new and dedicated fundraising team. Add this to the supporters and we can report that the Hub has raised over £500,000 over the last 12 years and the Hub will have established an unbeatable team to carry the work through to the next decade.

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